

Case study – Veritech Systems Ltd

BACKGROUND INFORMATION

Employing over 60 people in the UK with a turnover of over £5.5m, Veritech Systems specialises in state of the art; CCTV, Access Control, electronic surveillance systems and security personal for all situations. Our success has been based upon an incredibly highly trained and professional team. Our security operatives and engineers have provided that proficient link between our clients and consumers, their commitment and hardworking efforts during 2018 and this current year have been exemplary which has produced a staggering 30% increase in turnover.

What makes us different from other security companies is the success we have with our unbroken chain policy, bringing all our services in house, our own control centre, engineers and response officers never having to rely on a 3rd party. We install solar powered perimeter detection systems on all sites, this helps us with our environmental policy and ensuring a good carbon footprint. Our R & D is based around the environment and the technology we bring into the business certainly reflects this with our new vibration, moisture and glass breaking detection alarms.

We invested in the business, the team and the future, carefully designed to maximise the full potential of our stunning new freehold commercial property. We have now settled into our new ultramodern offices incorporating our state-of-the-art 24 hour control centre, training centre, meeting rooms and engineering facilities. We installed the fastest form of communication with an entire fibre optic pole giving us supreme monitoring capabilities to our clients.

We successfully completed our 2nd annual audit with the Security Industry Authority and achieved an incredible score putting us in the top 15% of all UK SIA approved contractors, allowing us to be fully accredited members of Pacesetters who benchmark the achievement levels set by the Security Industry Authority Approved Contractor Scheme. We in fact fall within the top 7 to 8%. We currently operate a fully automated Quality Management system and soon Environmental will be added to this scope.

We now look forward to being ISO9015 approved in the coming months, another to add to our 9 other health & safety accreditations. We are also investing further into ARC (alarm receiving centre) status compliance to be able to offer our clients more possibilities.

We have taken on apprentices that are still working with us today proving that our staff retention levels are exemplary. We always get involved with the local community with donating surveillance equipment or funds to assist in their security, goals or achievements.

Sustainability is the key importance throughout our organisation and although we only became members this year, Veritech have long standing relationships with most of the School's partners including, Willmott Dixon, Watkin Jones, Wates Group Ltd, VINCI UK, Taylor Wimpey, Sir Robert McAlpine, Redrow, Read Construction, Persimmon Homes, Osborne, O'Neill and Brennan, Network Rail, National Grid, Morgan Sindall plc, Midas Group Ltd, McLaughlin & Harvey, McLaren Construction, McCarthy & Stone, McAleer & Rushe, Linden Homes, Leadbitter Laing O'Rourke, Kier, Jackson Civils, HOCHTIEF UK, Galliford Try, G4S, EMCOR, Crest Nicholson, Cemex, Cala Homes, Buckingham Group, Bowmer & Kirkland, Bovis Homes, Bouygues UK, Bouygues E&S, Bloor Homes, Berkeley Group, Bellway Homes, BAM Nuttall BAM Construct UK and Balfour Beatty.

SELF - ASSESSMENT & ACTION PLAN

Veritech completed their first self-assessment and have benefitted from the tailored action plan highlighting priority areas of sustainability for improvement.

The action plan was incredibly useful because it identified new areas of opportunity for improving sustainability awareness and coverage throughout the business.

Mr Stuart Wright, Veritech's Health & Safety / Environmental and Sustainability Director, works to uphold and educate staff and its contractors of sustainability-first thinking throughout the organisation. Using the generated action plan to identify priorities, the school's learning resources are promoted to staff helping to raise awareness and knowledge of key sustainability issues of relevance and benefit to the business.

This year we have already completed 3 re-assessments which has allowed Veritech to continually improve and to refocus on new opportunities after previous actions are completed, ensuring subjects are up to date and the momentum learning and knowledge is preserved.

ENGAGEMENT WITH THE SCHOOL

As a result of using the Supply Chain School, Veritech has been reporting environmental KPIs and targets more consistently which will help them receive their ISO14001 accreditation in 2020.

Veritech used SCHOOL initially as a learning tool to make directors and management more aware of key issues regarding waste and other environmental considerations. As the company moves up through the levels of recognition in the School, the 'badge' will be displayed on marketing materials as it shows that a company is willing to be transparent on key issues.

Most of the resources in the Veritech Action Plan was tailored for Small to Medium Enterprises, which was ideal for Veritech's organisational improvement without an expensive, multiple-site awareness campaign.

BENEFITS

Cost savings – Veritech have used several of the e-learning modules as key tools to help directors implement inhouse training for employees across the company. The opportunity to access free online training, workshops and e-learning represents significant cost savings to the business.

Competitive advantage – Although Veritech is relatively new to the School, they hope that their engagement in the School and 'Silver' status will ultimately result in helping them win more business as the School continues to expand, securing more client partners.

Innovation – The Managing Director strongly believes that the School and its associated resources have helped drive forward innovation to the business, resulting in more effective and efficient processes, especially in relation to procurement and auditing.

Delivery of personal objectives – Paul Oldridge has personal objectives in relation to sustainability and believes that the support offered through the School is helping him to ensure that these objectives are being met and offering new resources to assist with our objectives.

THE FUTURE FOR SCHOOL

In order for Veritech Systems to remain engaged in the School it is important to:

- Continue to value the School's key principles around confidentiality.
- Continue to keep the resources fresh and up to date.
- Provide more security related specific sustainability resources.
- Continue to introduce new staff and recognise and reward active members.
- See evidence of the School's growth and success stories.