

Lovell – SECURITY OPERATIVES - CASE STUDY



Lovell Partnerships – Salisbury, 3 combined sites.

An award-winning security company, in the top 3% of ACS approved contractors – Integrated Security Solutions



SECTOR

Construction

SERVICE

Site Guarding

CCTV Monitoring

Mobile Supervisor Patrolling

Vehicles – Vehicle Searches

Access Control – Traffic Marshals

CLIENT



The Contract

Lovell regeneration project - multiple site contract – MOD site

Lovell Larkhill SFA

Project scheme to build 450 plots over a 32 acre area for service personnel in the Salisbury area service provision: 1 x security gateman / traffic marshal Monday – Saturday days to control access egress for visitors, deliveries and contractor staff. Conduct vehicle searches upon client request.

1 x security officer Monday – Sunday nights and 24hr weekends
228hrs per week x approx. Approx - 130 weeks

Bulford SFA

Project scheme to build 250 plots over a 28 acre area for service personnel in the Salisbury area service provision: 1 x security gateman / traffic marshal Monday – Saturday days to control access egress for visitors, deliveries and contractor staff. Conduct vehicle searches upon client request.

1 x security officer Monday – Sunday nights and 24hr weekends
168hrs per week

Ludgershall SFA

project scheme to build 242 plots for service personnel in the Salisbury area service provision: 1 x security gateman / traffic marshal Monday – Saturday days to control access egress for visitors, deliveries and contractor staff. Conduct vehicle searches upon client request.

1 x security officer Monday – Sunday nights and 24hr weekends
168hrs per week

Veritech Systems provided 3 X 6 camera, Deep in Mind -AI CCTV systems for the security of the materials and site welfare for all 3 compound areas.

To support and back up the security provision for all three site locations, we provided a dedicated mobile response supervisor who's remit was to visit each of the locations throughout the shift patterns, conduct additional foot patrols, vehicle patrols and perimeter security checks of the 3 sites and also act as an immediate back up support for the on-site security teams all vehicle patrols were provided utilising a 4 x 4 sign "partnership liveried vehicle" with decals and security lighting.

Project Mobile Patrol Supervisor:

The project mobile patrol supervisor divided their time throughout the supervisor shift across all 3 locations. When the supervisor was at each location, a full site patrol was completed ensuring security checks of the perimeter fence line utilising the vehicle provided, this was completed upon arrival to site and again before leaving site for the next location, recording, and reporting any site perimeter fence line faults and issues. The supervisor also completed foot patrols while the security officer conducted patrols.

Major Projects Director:

"We have been very pleased to have partnered with VSL since inception on our hugely significant Project on Salisbury Plain, providing Service Family Accommodation for the MoD. VSL have provided a broad spectrum of services including normal hours/out of hours security and gateman services, CCTV installation and monitoring t/w mobile support out of hours, and a variety of tailored interventions. We are particularly pleased to have been able to enjoy the participation of a significant contingent of EX Services personnel via VSL.

We have always found the company to be approachable, responsive and reliable".

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The Challenge

- All 3 sites were located in Salisbury and positioned close to the busy A303, A3026 and the A345 in Wiltshire.
- Single track access and regress – gateman controlled
- Due to the location of the site this makes the site a prime target for terrorists and protesters looking to gain maximum publicity.
- The security measures necessary for safeguarding the construction areas, access roads and persons of the contractual client extending to the safeguarding of the general public.
- Ramblers Routes – public access, control planning.
- Opportunist and targeted thefts.
- Welfare, Health & Safety hazards, communications, lone workers.

The Solution

The team use Guard Touring devices (diester guns) for all foot and vehicle patrols, which is logged for the client’s piece of mind. These devices are utilised during all patrols and around the site locations as well as the car park areas and sensitive high-risk areas. New live reporting with client login to PARIM.

Communications utilising 4G radio comms with all operatives and control, back up using mobile phones as part of BCP.

Logistical planning for delivery access and egress.

The gateman checks all personnel entering the site, ensuring appropriate identification is shown on entry, this effective process ensures only authorised persons enter.

The team are also responsible for the monitoring of the CCTV covering the compound sites, and regular patrols to ensure that perimeter security and site safety is maintained.

Fully trained CCTV operatives in our 24/7 control centre, first aiders and incident controllers.

In addition to this, we have developed training modules for staff in non-accredited skills, such as COVID-19 - Coronavirus Essentials, Slips, Trips and Falls and Health & Safety.

Act Awareness trained - ACT Awareness training provides recognised corporate counter terrorism guidance to help our staff better understand, and mitigate against, current terrorist methodology.

Benefits to Lovell

Veritech Systems have a highly skilled and very experienced team of ex-police and ex-military and employ a full time Health & Safety Director, Level 7 HR manager, Head of Operations, Operations and assistant operations managers to manage client portfolios.

Veritech provided all security requirements: CCTV, Gatemen, Security Operatives and Access Control systems, guard touring devices and communications.

With demands on site, Veritech worked closely with Lovell and its members of staff, partners and contractors to ensure smooth transitions with the access control on site and the local community who live and work in the local areas.

This involves interacting with the Lovell staff, Police and local community and business groups in the area. Our officers are the first point of contact for some of these groups and the individuals.

We have established a network of both formal and informal communication channels to assist in our interactions with these key stakeholders and our client’s representatives.

CCTV – Accident and investigation CCTV footage recording 24/7 in all compounds.

4G radio communications between customer and security operatives on the ground.

We are constantly striving to make improvements towards Security, Safety and Communications, we pride ourselves on being proactive at all times and where possible involve the client in our discussions and proposals.

Site pictures

